

FCCB Coronavirus Update – March 25, 2020

On Monday, March 23, New Mexico Governor Michelle Lujan Grisham issued a statewide “stay at home” directive as part of the state’s response to prevent the spread of the coronavirus (<https://cv.nmhealth.org/wp-content/uploads/2020/03/SignedPHO03-24-2019.pdf>). Although certain Colorado counties had already issued a similar directive (such as La Plata County), Colorado Governor Jared Polis followed suit issuing a statewide stay at home order, effective March 26 (<https://www.denverpost.com/2020/03/25/colorado-stay-at-home-coronavirus-polis/>).

We want to reassure everyone that as a bank, Four Corners Community Bank is deemed an *essential business* (see attachment), and will remain open to serve our customers despite these directives for non-essential businesses to close. Within this distinction, however, we are adhering to recommended social distancing protocols, including limiting our lobby access and directing our staff to stay at least six feet apart at all times.

We’d recently taken steps to ensure the ongoing availability of banking services by transitioning them to the drive-thrus, branch visits by appointment, and our numerous digital banking services. Thank you for adjusting to these means along with us.

FCCB is in a strong position to maintain the services our customers depend on at each of our Colorado and New Mexico locations. We will continue to adapt as our governing bodies and health officials dictate, while remaining focused on access and with as little disruption as possible. Thank you for entrusting us with your banking needs. We’ll remain *here for you*.

We will overcome this together,

Sheila Mathews
President/CEO



DEPARTMENT OF THE TREASURY
WASHINGTON, D.C.

March 22, 2020

MEMORANDUM FOR FINANCIAL SERVICES SECTOR

FROM: Secretary Steven T. Mnuchin *Steven T. Mnuchin*

SUBJECT: Financial Services Sector Essential Critical Infrastructure Workers

The financial services sector is identified as Critical Infrastructure Sector by the Department of Homeland Security (DHS). The attached DHS guidance, dated, March 19, 2020, identifies the essential critical infrastructure workers during the COVID-19 response emergency, and provides guidance to State and local officials as they work to protect their communities while ensuring continuity of critical functions to public health and safety, as well as economic and national security.

Consistent with the President's guidelines, *"if you work in a critical infrastructure sector, as defined by the Department of Homeland Security, you have a special responsibility to maintain your normal work schedule."* The Essential Critical Infrastructure Workforce for the financial services sector includes workers who are needed to process and maintain systems for processing financial transactions and services, such as payment, clearing and settlement services, wholesale funding, insurance services, and capital markets activities; to provide consumer access to banking and lending services, including ATMs, movement of currency (e.g. armored cash carriers); support financial operations, such as those staffing data and security operations centers; and, key third party providers who deliver core services. These individuals are critical to maintaining safe and efficient financial services and ensuring citizens have access to these services that are necessary to conduct their daily lives.

Companies aligned to the essential critical infrastructure worker definition are expected to maintain their operations and work schedules. Everyone should follow guidance from the Centers for Disease Control and Prevention as well as State and local officials regarding strategies to limit disease spread. We are dedicated to working closely with all of you to ensure the safety of the workforce and ensure the continued operations of the financial services sector in support of our Nation's economy.